

WELCOME TO
— OUR EXCITING NEWS —
ORYX DENTAL

Welcome

Message from the founder

We are thrilled to officially welcome you to our new and improved dental care system — **Oryx Dental!**

At **Teal Umbrella Family Dental**, we are always looking for ways to **better serve you and enhance your overall experience**, and this exciting update to Oryx Dental is designed to do just that.

As part of our ongoing commitment to **personalized, patient-centered care**, Oryx Dental allows us to bring **smarter, more efficient, and more transparent service** to every aspect of your dental journey.

Sheema Samarrae



What is *Oryx*

Oryx Dental is an advanced, fully integrated dental software that helps us streamline everything from scheduling to treatment planning, communication, and insurance processing. More importantly, it puts our valued patient at the center of your care with powerful features designed to make your dental visits easier and more accessible.

Key Features & Benefits to You

1. Your Personalized MyChart Access

With Oryx Dental, you now have your own secure MyChart account, giving you 24/7 access to important aspects of your care:

- ✓ View your treatment plans, visit summaries, and essential documents.
- ✓ Message our team directly for quick answers and follow-up.
- ✓ Receive personalized appointment reminders – including hygiene visits.
- ✓ Track your treatment progress (what's completed and what's next).

 Note: Setting up and updating MyChart ensures seamless care coordination and keeps you informed every step of the way.

Key Features & Benefits to You

2. Customized Hygiene & Preventive Care

We believe that prevention is the foundation of good health. Oryx Dental allows us to:

- ✓ Tailor your hygiene appointments based on your individual oral and periodontal health needs.
- ✓ Automatically calculate personalized recall intervals – so you get the care you need, when you need it.

This ensures that no two hygiene visits are the same, but always optimized for you.

Key Features & Benefits to You

3. Fast, Efficient Insurance & Billing Support

Navigating dental insurance can be challenging, but Oryx Dental makes it easier:

- ✓ Streamlined claim submissions – even if you have dual insurance.
 - ✓ Faster predeterminations and digital pre-authorizations to avoid delays.
 - ✓ Digital statements for easy access anytime – great for insurance claims or tax purposes.
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Key Features & Benefits to You

What We Ask from You

To take full advantage of Oryx Dental's features, we kindly ask that you:

- ✓ Activate your MyChart account (The invitation link that is attached to the email).
- ✓ Update your personal, medical, and dental history and sign the office forms – even if you've recently done so. This ensures all information is accurate and synced for your care.

If you need any assistance setting up MyChart, please don't hesitate to reach out to our team.

A Note on Appointment Arrival Time

For upcoming appointments, we ask that you arrive 15 minutes early to:

- 🕒 Complete any final updates or verifications.
- 💬 Ask questions about treatment plans or MyChart if needed.

Why This Matters — Our Commitment to You

At Teal Umbrella Family Dental, we believe that personalized, preventive care is essential to long-term health.

Oryx Dental allows us to:

- ✿ Align care with your unique needs – no "one-size-fits-all" solutions.
- ✿ Communicate clearly and directly, reducing confusion and delays.
- ✿ Support your health journey with transparent, accessible, and efficient service.

We are excited to introduce this next chapter in your care and look forward to continuing to provide the high standard of dentistry you deserve.

Thank
You